



Emergency Numbers

Playa del Carmen, Quintana Roo · askplaya.com

911

EMERGENCY ASSISTANCE

Police · Ambulance · Fire · Immediate Emergencies

Free to call, 24 hours a day. Give your exact location first.

OTHER NUMBERS

Anonymous crime reporting

Denuncia anónima

089

Anonymous reports of suspected crime when no emergency response is needed.

Civil Protection & Fire Department

Protección Civil, Prevención de Riesgos y Bomberos

984 879 3669

Department contact. For an active fire or danger, call 911.

Civil Protection office line

Protección Civil, Prevención de Riesgos y Bomberos

984 877 3050 ext. 10182

Preparedness and administrative questions.

State Missing Persons Commission

Comisión de Búsqueda de Personas del Estado de Quintana Roo

998 336 2579

24-hour line for reporting and searching for a missing person.

Hospital General de Playa del Carmen

Avenida Constituyentes at Avenida 135, Ejidal

Public hospital with an emergency department. For a medical emergency, call 911.

USEFUL SPANISH

Es una emergencia

ehs OO-nah eh-mehr-HEHN-syah

It's an emergency

Esta es mi ubicación

EHS-tah ehs mee oo-bee-kah-SYOHN

This is my location

Necesito una ambulancia

neh-seh-SEE-toh OO-nah ahm-boo-LAHN-syah

I need an ambulance

¿Habla inglés?

AH-blah een-GLEHS

Do you speak English?

KEEP THIS BY YOUR PHONE

My Playa Address: _____

Colonia / Cross Streets: _____

Emergency Contact: _____



For immediate emergencies, call 911. Other contacts and service details may change. Scan for Ask Playa's full guide and more answers.

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